

Who we are

Established in 2000, RTIG is a community organisation dedicated to establishing, supporting, and sharing good practice in the use of information and communications technology within public transport.

Our mission encompasses fostering collaboration among public authorities, transport operators, consultancies, and the systems industry to enhance public transport operations and improve the passenger experience through technological advancements, supporting the UK Governments green agenda.

“We see our continuing membership of RTIG as important to maintaining and developing our customer offer. The guidance and standards provide a solid foundation for innovation”

Bus Operator Member

“RTIG’s unique benefit is the mix of all sectors of the industry helping share experience for everyone’s benefit.”

Consultant Member

What we do

“Through RTIG events and secretariat you have access to experts who you can talk to with a track record of delivery and who are willing to share their knowledge for the common good”

Supplier Member

“RTIG standards and guidance is impartial and trusted by all sectors providing a unique resource.”

Local Authority Member

Networking and cooperative support

RTIG’s regular Workshops, and our extensive range of topic-focussed working groups, give our members regular opportunities to meet other experts in the field.

Invited speakers with particular insight contribute to workshops to ensure that RTIG members are kept abreast of new developments.

We produce, in conjunction with our members, advice and guidance to help ensure you have the knowledge to be

able to develop, deliver, operate and support your customer information technology in the most efficient manner.



Stakeholder engagement

Our experience and expertise as a collective is recognised by government departments with whom we work with to influence new legislation and guidance to ensure it is appropriate and workable in practice.

The regular updates and newsletter keeps you up to date with the latest developments in the industry as well as our events and working groups.

Provision of technical and operational standards

RTiG emerged during 1999-2000 as a direct result of pressure from operators and local authorities for consistency in real time information systems.

Because of this it has always put a lot of effort into developing and promoting industry standards.



We represent the UK on European standards bodies, ensuring that UK plc has a voice in any European standards that may affect us. RTiG was involved in the development of SIRI, a now widely adopted in many countries.

This is fully driven by the real world: we have no interest in creating standards just for the sake of standards we believe they should support the needs of real-world systems and implementation.

“As a supplier, being able to meet potential customers in a non-sales environment, and having a product that complies with an industry standard, has lead to an unusual situation of esprit de corps. Both customer and supplier have a common understanding of each other's position, which ultimately has made the purchase/sale of any of the goods or services a less fraught for both sides.”

Supplier Member

Much of our effort is put into ensuring that specifications are practical, by engaging directly with stakeholders across the industry through active Working Groups.

RTiG's members cover the supplier, LA and Operator communities, allowing everyone to meet together in a spirit of mutual respect to achieve a solution that works for everyone.

Community support, advice & guidance

RTiG's online and in person events share up to date advice and experience from across the sector developing knowledge and skills.

No matter if you have been working in the industry for decades or a day there is something for you in our events, working groups and documents, to help you adopt the technical standards, and understand what good looks like



Cost Savings

RTiG's Working Groups provide the industry with a library of standards, guidelines and position papers which can be referenced in procurements.

By promoting plug-and-play interfaces between different technologies, users and suppliers avoid having to “reinvent the wheel”, saving many thousands of pounds.

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